

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

10/075,151

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CALL ROUTING SYSTEM Title of Invention

RECEIVED Date Filed February 14, 2002

JUN 0 2 2004 2645 T.C./AU

Technology Center 2600 ELAHEE, MD S Examiner

449/105 Docket No.

Customer No. 27538

Mail Stop RCE **Commissioner for Patents** P.O. Box 1450 **Alexandria, VA 22313-1450**

<u>AMENDMENT</u>

Sir:

This RCE is responsive to the Office Action dated February 26, 2004, in connection with the above-referenced patent application.

Amendments to the claims are reflected in a complete listing of claims which begins on page 2 of this paper. Independent claims 1, 7, 10, 12, 19, 25 and dependent claims 2 and 13 are currently amended in this reply. Claims 30-36 are canceled without prejudice.